

Flood Risks In This Area

The map on the back of this leaflet shows the rivers and streams in your area. It also shows where floods have happened in the past, where they could happen in the future and where there are flood defences which reduce the risk of flooding.

If you live close to a river or stream you should know how flood warnings will be issued in your area.

Flood Warnings

The Environment Agency operates a colour coded flood warning system for river flooding. The colour tells you how severe the threat is.

Yellow Warning

A warning of flooding to some low lying farm land and roads near rivers or the sea. Parks and gardens may also be affected.

Amber Warning

A warning of flooding to isolated properties, roads and large areas of farm land near rivers or the sea. Parks and gardens may also be affected.

Red Warning

A warning of serious flooding affecting many properties, roads and large areas of farm land. Large numbers of parks and gardens may also be affected.

How To Find Out About Flood Warnings

If there is a risk that flooding could occur from a river, flood warnings will be issued for the area affected. It is your responsibility to take appropriate steps to protect yourself and your property.

This is how you can find out about any flood risk to your area:

Teletext

Check the regional weather pages on Teletext on ITV page 105.



Local Radio

Flood warnings will be broadcast on local radio. If you are concerned that weather conditions may cause flooding listen to:

- **BBC Three Counties Radio - 95.5, 103.8 & 104.5 FM & 630 kHz AM**
- **Ten 17 - 101.7 FM - The local station serving West Essex and East Hertfordshire.**

AA Roadwatch may also include flood warnings in travel information bulletins on many local stations.

AA

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Floodcall

Our 'dial and listen' service gives you recorded information on all **YELLOW**, **AMBER** and **RED** flood warnings which may be in force at any time for rivers and the coast in England and Wales.

If no warnings are in force in your area, the message will state this.

For 24-hour information and advice on flood warnings in England and Wales, call;

ENVIRONMENT AGENCY
F L O O D C A L L

0645 88 11 88

All calls are charged at local rates.

Using Your Quick Dial Code

To find the information quickly for flood warnings in your area, you need to know the Quick Dial Code.

If you have a touch tone phone (a phone which makes a tone in your ear when you press a button), telephone Floodcall on **0645 88 11 88** then use the Quick Dial Code for your area when the message begins. This will enable you to listen to your local flood warning information straight away.

The Quick Dial Code for your area is:

0 1 1 2 2 1

Your particular phone may not be able to use the Quick Dial option. If you have a dial phone or your push button phone does not have touch tone, you will need to follow the instructions as they are given when you go through the messages.

Use this space for other useful numbers:

Who To Contact For Help During A Flood

For information on flood warnings telephone Floodcall 0645 88 11 88. All calls are charged at local rates.

If roads are flooded due to blocked drains contact your District or Borough Council. Keep the telephone numbers ready for use.

If you think you will need sandbags, prepare yourself now by asking your District or Borough Council where you can get them.

In an emergency, where there is a risk of injury or danger to life, always dial 999.

What To Do If Flooding Is Likely

- Move people, pets and valuables to a safe place
- Alert neighbours and assist the elderly or infirm
- Check your car and move it to high ground if possible
- Have warm spare clothing, a torch, a battery-powered radio (and extra batteries), food and drink and a first aid kit to hand
- Block doorways and airbricks with sandbags or plastic bags filled with earth
- Keep up to date with flood warnings on FLOODCALL (0645 88 11 88) and local radio
- Switch off gas and electricity supplies if flooding is imminent

After A Flood

- Have your gas and electricity checked before use
- Boil all tapwater until it has been declared safe and do not eat food which has been in contact with floodwater
- Avoid contact with floodwater, as it may be contaminated
- Ventilate your property - less damp means less damage
- Contact your Insurers

Help Yourself By Being Prepared